

WHEATLAND ELECTRIC COOPERATIVE, INC.

Wheatland Prepay Power Program Agreement

Name _____ Cell Phone Number _____ Alt Phone Number _____

Address _____ City, State & Zip _____

Account# _____ SML _____ E-mail _____

Renting Yes No Landlord Name _____ Phone Number _____

The undersigned (hereinafter called the "Member") applies for participation in the Wheatland Prepay Power Program (Prepay Power) and agrees to the following terms and conditions:

**Access to SmartHub is required to participate in Prepay Power. Member is responsible for updating their SmartHub account with a valid E-mail address and text number to guarantee receipt of Prepay Power notifications. The member must provide and maintain a valid e-mail/text number in order to receive low balance notifications. Failure to receive the notifications will not avoid termination of power. Medical necessity or heat and cool accounts with two meters do not qualify for this program.*

- Any balance owed on a closed electric account **must be** paid in full prior to participation in Prepay Power.
 - **NEW MEMBERS** -\$100 initial setup fee. This includes a \$50 account administrative setup fee, \$20 final energy usage credit and a \$30 prepaid meter credit.
 - **CURRENT MEMBERS** - Payment requirements when moving from a traditional account to Prepay Power will apply as follows:
 - The calculated usage from the last billed reading up to the date of Prepay Power signup.
 - The total Accounts Receivable balance on account.
 - Minimum payment of \$30.00 prepaid credit.
 - \$50 account administrative setup fee.
 - \$20 final energy usage credit.

Any deposit held on the account will be applied toward any outstanding balance and any remaining credit will be applied to the purchase of future energy use.

* The \$20 Final Energy Usage Credit will be refunded when the account is closed and after applying it to any usage overages. Any remaining balances due will be billed during the regular scheduled prepaid billing cycle. Any remaining credit balance will be refunded and a check will be mailed to the last known address on file.

- A monthly billing statement under Prepay Power will not be mailed.
- The minimum Prepay Power energy payment is \$30.
- The system daily calculates the previous day's usage including kWh used, prorated kW (daily highest), *estimated* Power Cost Adjustment, (Schedule PCA Tariff), prorated Service Availability Charge, prorated Device charges and applicable sales tax and franchise fees. This amount is deducted daily from the credit on your account.
- A "true up" of the previous month's charges will be completed at the time of Wheatland's regular Prepay Power monthly billing the 15th of each month. This "true up" could result in an unusually high or low daily bill amount.
- The system will generate a message when the Prepay Power credit balance reaches \$20 or less to the e-mail/text number you provide on your SmartHub account. Failure to receive the electronic message will not avoid automatic termination of power by the system when your account reaches zero (\$0.00).
- The member is responsible for monitoring the Prepay Power balance and understands that electric service will be subject to automatic power termination any day of the week without any personal notification from Wheatland to the member once the balance of the account reaches zero (\$0.00).
- Insufficient fund payments, credit card charge back or tampering of Wheatland equipment will result in immediate termination of power. If any of these events occur, standard fees will be assessed.
- Medical/ health conditions, age of any person, inclement weather conditions, or temperatures will not postpone termination of power. Prepay Power accounts, if the balance is zero (\$0.00), are eligible for termination of power 24 hours and 7 days a week.
- Prepay Power accounts **are eligible** for termination of power when a credit balance reaches zero (\$0.00) during the Cold Weather Period between November 15th-March 15th.
- No interest is paid on Prepay Power amounts.
- If a Prepay Power account remains disconnected for 5 days, the account will be finalized at the next monthly Prepay Power true up billing process. If service is reconnected after the final bill process at the same service map location within 12 months a \$50 reconnect/disconnect fee is required.
- If changing from Prepay Power to a traditional billing account, a deposit will be required based on a credit check, and this account will not be eligible for the Prepay Power program for 12 months.
- The Membership evidenced hereby is not transferable except as provided for in Wheatland's By-Laws and may be terminated as provided for in Wheatland's By-Laws. Applicant shall not be liable for any debts or liabilities of Wheatland.
- Applicant agrees to the terms and conditions of Wheatland's By-Laws and Rules and Regulations. Wheatland's By-Laws, Rules and Regulations and Tariffs can be accessed at www.weci.net. If applicant does not have access to the Wheatland Website, please contact your local office and they will be provided upon request.
- Wheatland participates in the "Red Flag Rule" Identity Theft Prevention and Protection. A government issued photo identification is required to protect the identity of Applicants.

I have read the Wheatland Prepay Power Program Agreement and I understand and accept the terms and conditions.

Wheatland is authorized to notify my landlord that I the undersigned will be participating in the Wheatland Prepay Program.

Signature _____

Date _____